

# Player Complaint Form

## Springbok Casino



<b>Full Name</b> (must include First Name and Last Name)	
<b>Account Number / Username</b>	
<b>Registered Email Address</b>	
<b>Residential Address</b> (must include Street, N°, Zip Code, City and Country)	
<b>Date of Complaint</b> (must include day, month, year, time)	
<b>Date of Incident (if different)</b> (must include day, month, year, time)	
<b>Description of Complaint</b> (provide a clear and concise description of the issue, including any communication with the support team)	

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<b>Supporting Evidence</b> (attach or list any relevant screenshots, transaction IDs, chat logs, or email correspondence.)	
<b>Resolution Sought</b> (explain what resolution you are seeking—e.g., account reinstatement, bonus credit, etc.)	
<b>URL</b>	
<b>Amount in dispute</b> (must include currency)	

I confirm that the information provided on this form is true, accurate, and complete to the best of my knowledge. I understand that if any information is found to be false or incomplete, this form may be considered invalid and of no effect.

\_\_\_\_\_  
Signature and Date